



The Intelitech Group helps ARM professionals work smarter through data intelligence, consulting, and staff training.

Many businesses can provide you with vast amounts of data and products for your organization. What sets The Intelitech Group apart is not only providing you with accurate information, but also showing you how to best use and understand that information.

To learn more about The Intelitech Group visit:
www.intelitechgroup.com

To learn more about StackUp visit
www.playstackup.com



A FUN WAY TO TRAIN RECOVERY PROFESSIONALS AND STAY COMPLIANT

Play To Learn

StackUp is a game designed to keep recovery professionals engaged, informed and motivated. Managers can customize the game for their team, track performance, and provide inexpensive ongoing training. Collectors earn cash prizes, accolades and certifications.

Fig 1. StackUp Game Example

The screenshot displays the StackUp game interface. At the top, there's a navigation bar with 'StackUp™', 'News', 'About', 'Leaders', and user information for 'Jason Houston'. Below this is a 'Top 5 Participants' section with five user profiles and their scores. The main content area is titled 'Performance Review' and shows a dropdown for 'January, 2019', 'Your tests', and 'Communications & Technique'. The 'Percent correct' is 97.5%. A table lists test results for 'Feb 2nd, 2019' with columns for 'Correct (39)', 'Missed (1)', and 'Question'. The questions are related to 'Communications & Technique'. At the bottom, there are three panels: 'Monthly Status' showing 'June' with 12 attempted, 8 correct, 4 missed, and a score of 12; 'Performance History' showing a similar breakdown; and 'Category Overview' showing a bar chart for 'June' with 100% correct for 'Bonus', 0% for 'Communications & Technique', and 0% for 'Current Collection News'.

“ StackUp allows us to continuously focus on compliance while still keeping it fun and competitive.

Jared Legg | VP of Operations
HSAM

Areas of Learning

Your recovery staff will learn:

- **FDCPA, FCRA, HIPAA, GLBA, TCPA**
Stay compliant and informed regarding industry regulators
- **Communication Techniques**
Phone etiquette and best practices for recovering on the phone
- **Collection News**
Stay updated with the latest industry changes and trends

Company Incentives

MANAGER INCENTIVES	COLLECTOR INCENTIVES
<ul style="list-style-type: none">● Create Custom Questions● Track Performance● Train Collectors	<ul style="list-style-type: none">● Earn Cash Rewards● Achieve Accolades● Earn Certifications● Fun Way to Learn

Ready To Get Started?

Please contact us at
consult@intelitechgroup.com to get started, or visit:
<https://www.intelitechgroup.com/stackup-collector-training/>